Managing patients in the
platform. Viso makes managing

your patients simple. It
indicates actions and priorities

so you know where your time is
needed most.

The priority categories are
colour-coded so you can

immediately see how a patient is
doing.

There are three categories
ranging from high-priority in

red. Medium-priority in orange, which
indicates a review is required,

to blue, which indicates no
action is required.

You can easily search for
specific patients using the

search box at the top. You can
also use filters. If you want to

view patients with specific
actions open, for example, you

can use the action type filter.

You can also filter for HCP
approver or practice.

Viso will let you know when
specific actions are needed to

be completed.

You can see when a patient
requires an action on the

overview screen here and see the
details of the action of the

patient's individual record here
in the actions to be taken

section.

All actions for the patient are
listed in this section and are

also colour-coded dependent on
the urgency.

Actions are listed in date
order, with the newest action at

the top. Comments can also be
added for each action.

The action, plus, any comments you
include will be saved directly

in the patient's electronic
medical record through the IM

one pairing.

To clear an action, click on the
"Clear alert" button. Here some

actions can be taken only by the
HCP approver. For example, only

an HCP approver can approve the
treatment plan. More details on

actions can be found in the user
guides and in the managing

actions in the platform. Video
treatment plans can be edited at

anytime by clicking on the
program of the treatment plan on

the patient profile screen.

Then press edit next to the
parts you want to change.

Should a patient's record need
to change, you can easily do

this by clicking on the
patient's profile button in

their individual record.

Here you can manage name,
medical history and medication

intolerances. You can also
remove the patient should they

no longer need to be monitored
using VSO's. If you want to add

an index to monitor, press the add programs button and press

the blue "Add" button. Click on the drop down menu and select

selected index monitoring. Then select the index you want to

monitor and press the blue "Add" button. Fill in the baseline.

Of the selected index based on a recent measurement from the

patient. Leave a comment for the patient record to finalize the

process.

It's now up to the patient to approve the request. If you need

the patient to contact their GP surgery, press "Other actions" and

then "Request patient to contact GP surgery".

Choose an option, leave a message for the patient and send

the request.